



BATCHMASTER[®]
Process Manufacturing Software

Xseer Pharmaceuticals Streamlines Production and Ensures Compliance with BatchMaster ERP QuickBooks Edition

Customer Success Story:



“

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Harvey Bharaj
Quality Assurance Manager
Xseer Pharmaceuticals

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Xseer Pharmaceuticals is a California-based, family-run 503B outsourcing facility specializing in the production of non-patient-specific batched pharmaceuticals, primarily nutraceuticals, such as vitamin supplements. Operating under strict USP, GMP, and US Pharmacopeia guidelines, Xseer is committed to patient safety and pharmaceutical excellence. Its leadership and technicians are experienced healthcare professionals with a long history of service to their communities.

The Need for an Integrated System

As Xseer began validating its nutraceutical products, the company realized its existing systems couldn't support future growth or regulatory demands. Financials were managed in QuickBooks, while production and inventory processes were handled through paper-based methods or an internally developed system that lacked electronic batch records and regulatory compliance features.

CUSTOMER	Xseer Pharmaceuticals
INDUSTRY	Nutraceutical
LOCATION	Los Angeles, CA
PRODUCT	BatchMaster ERP QuickBooks Edition



“We wanted to improve efficiency and material traceability for better inventory control from the start, including any materials used for testing, to the end of the process,” said Harvey Bharaj, Quality Assurance Manager. The company also needed support for electronic signatures and better control over material handling in its ISO-classified clean rooms.

Why BatchMaster ERP QuickBooks Edition

Xseer sought a solution that could integrate with QuickBooks, meet stringent compliance standards, and scale with the business. After evaluating various options, including Oracle-based systems, MasterControl, and in-house development, Xseer selected BatchMaster ERP QuickBooks Edition.

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BatchMaster offered the industry-specific capabilities Xseer needed, from inventory and quality control to electronic batch records, all while fitting within the budget constraints of a startup. The onsite visit and live demonstration of BatchMaster’s functionality confirmed the decision.

What’s Ahead

With implementation underway, Xseer is preparing to digitize operations across its facility. The company plans to use BatchMaster’s barcode scanning, Manufacturing Execution System (MES), Warehouse Management System (WMS), and planning and scheduling modules to improve traceability, increase efficiency, and refine production scheduling.

“We need to ensure we have full traceability of all our materials, including raw materials, components, intermediaries, and finished goods,” Bharaj added. Once live, BatchMaster ERP QuickBooks Edition will provide the platform Xseer needs to eliminate paper-based systems, meet regulatory requirements for digital signatures and batch records, and support FDA and GMP validation. Ultimately, Xseer aims to expand its product line and grow its business nationally.

ABOUT BATCHMASTER SOFTWARE

BatchMaster Software is a leading provider of ERP solutions that help emerging and growing formula-based manufacturers streamline their operations and scale production while reducing costs and complying with changing customer demands and ever more stringent regulatory mandates. The company delivers industry-specific solutions for Food, Beverage, Nutraceuticals, Pharmaceuticals, Cosmetics, Chemicals, and other process industries. BatchMaster ERP is seamlessly embedded within SAP Business One, providing a comprehensive process manufacturing solution that is available on-premise and in the cloud. BatchMaster Software has served the process manufacturing market for over 30 years and supports thousands of customers worldwide.



BatchMaster Software

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