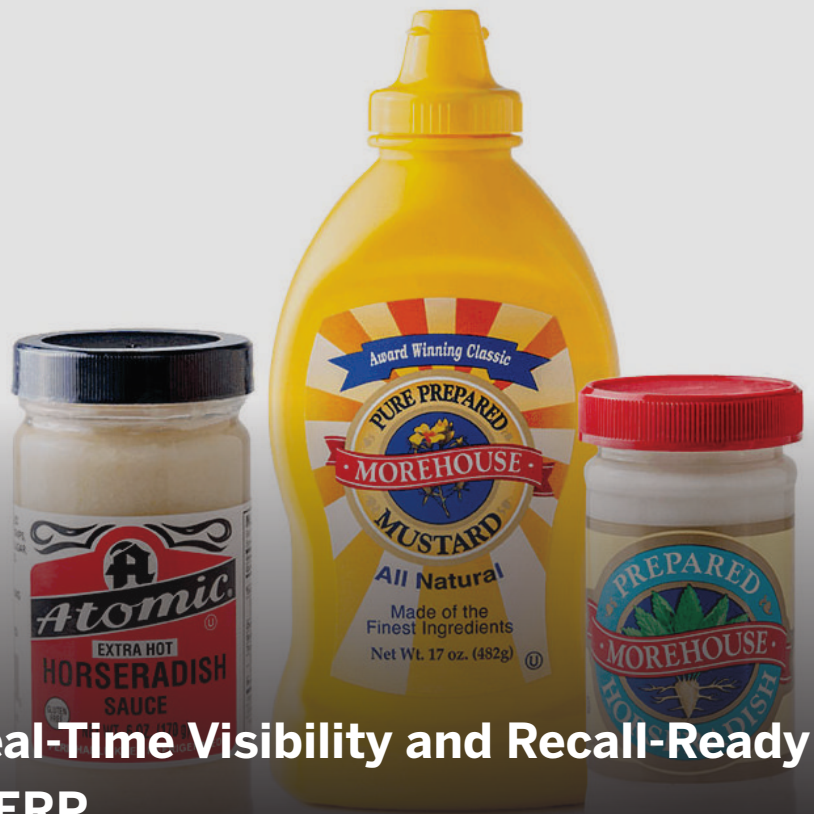




BATCHMASTER[®]
Process Manufacturing Software



Morehouse Foods Gains Real-Time Visibility and Recall-Ready Control with BatchMaster ERP

Customer Success Story:



SINCE 1898

Morehouse Foods, a food manufacturer with over 128 years in business, produces mustard, horseradish, barbecue sauce, dipping sauces, and chimichurri sauce. Serving retail, food service, and bulk markets, Morehouse products can be found in major Southern California retailers, including Vons, Albertsons, Stater Brothers, and Sprouts, as well as independent grocers up and down the SoCal coast.

Without any prior ERP or software solution, Morehouse needed a manufacturing-focused system to manage production tracking, inventory control, and compliance requirements—without overwhelming a team that had never used dedicated production software before.

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The software itself worked, and it did what it was advertised to do. The learning curve wasn't very difficult. And it's been consistent.

Sam Collins
Operations Manager
Morehouse Foods

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KEY RESULTS

- **Real-Time Visibility:** Gained instant access to live inventory and production numbers, replacing manual tracking that left teams operating without up-to-date information.
- **Production Tracking:** Every batch is now tracked from raw ingredient purchase through production, enabling full traceability by production time and date.
- **Recall Readiness:** In the event of a product recall, BatchMaster allows Morehouse to trace every ingredient used across all relevant production runs with precision.
- **Cost of Goods Tracking:** The team can now monitor the cost of goods in real time, providing financial clarity that was not previously available.
- **Easy Adoption:** A clean, intuitive interface and low learning curve enabled a team with no prior ERP experience to get up and running quickly and confidently.
- **Scalable Foundation:** After three years of success, Morehouse is now migrating to BatchMaster Web for anywhere, anytime access as the company continues to grow.

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|-------------------------------|----------------------|
| CUSTOMER | Morehouse Foods |
| INDUSTRY | Food Manufacturing |
| LOCATION | City of Industry, CA |
| PRODUCT | BatchMaster Web ERP |
| SYSTEMS REPLACED | Manual Processes |
| BatchMaster USER SINCE | 2022 |

CHALLENGES

Before BatchMaster, Morehouse Foods had no dedicated software solution. The company was managing production and inventory through entirely manual processes, with no ERP system to consolidate data or provide visibility across operations.

As a food manufacturer operating in a regulated industry, Morehouse also faced a critical compliance challenge: tracking ingredients and production batches with precision. In the food industry, a recall situation requires the ability to trace exactly which ingredients were used, in which batches, and when—something that is nearly impossible to do reliably without purpose-built software.

Additionally, because many on the team had no prior experience with ERP systems, any new solution needed to be intuitive and accessible—powerful enough to handle manufacturing complexity, yet simple enough for real-world adoption.



SOLUTION

Morehouse Foods selected BatchMaster Web ERP because the system fit both their operational requirements and their company size. Key factors in the decision included:

- **Manufacturing Focus**

BatchMaster was purpose-built for manufacturing, giving Morehouse a solution that understood their production workflows and spoke the language of food manufacturing.

- **Right-Sized Fit**

Beyond functionality, BatchMaster fit the scale of the company—a critical factor for a mid-size food manufacturer that needed a robust solution without excessive complexity.

- **Batch Tracking Capability**

BatchMaster's core strength in tracking production batches down to individual ingredients, timestamps, and lot-level detail addressed Morehouse's compliance and recall-readiness needs directly.

- **User-Friendly Interface**

The clean, straightforward interface was accessible to a team that had never worked with ERP software before, ensuring high adoption across operations.

BENEFITS



Visibility and Real-Time Data

Before BatchMaster, the Morehouse team had no real-time view of what was happening on the production floor or in inventory. With BatchMaster, they now have live numbers on inventory levels and production status at all times. This shift from guesswork to data-driven operations has changed how the team plans, responds, and communicates across departments.



Inventory and Production Control

BatchMaster gave Morehouse control over inventory and production that manual processes simply could not provide. Stock levels, production runs, and raw material usage are all tracked within a single system, giving the operations team clear, accurate information to make daily decisions.



Lot Traceability and Recall Readiness

One of the most important capabilities BatchMaster provides is granular lot traceability. In the food industry, recalls are a reality—and when they happen, speed and accuracy are critical. BatchMaster allows the Morehouse team to trace every production run down to each individual ingredient, including exactly when and how it was used. This level of detail ensures Morehouse is prepared to respond quickly and precisely in any compliance scenario.



Smooth Onboarding and Ongoing Consistency

For a team with no prior ERP experience, onboarding to a new enterprise system could have been a significant hurdle. Instead, Morehouse found the transition manageable. The interface was intuitive and easy to learn, and the system has continued to perform reliably over its three years of use.



Cost of Goods Tracking

With BatchMaster, Morehouse now has visibility into the cost of goods associated with production—information that was previously unavailable in real time. This financial insight supports better decision-making around pricing, purchasing, and operational efficiency.



BatchMaster allowed us to track all of those productions down to every ingredient we purchase and use within the software to very specific production times and days. And that's very important.

Sam Collins

Operations Manager
Morehouse Foods



READY FOR GROWTH

After three years of successful use, Morehouse Foods is taking the next step in its BatchMaster journey—migrating to BatchMaster Web. The move to the web-based platform will give the team the flexibility to access their ERP system from anywhere, removing location constraints and supporting a more mobile, modern way of working.

For Morehouse Foods, BatchMaster has been more than a software solution—it has been a foundation for operational discipline, confidence in compliance, and sustainable growth. As the company continues to serve major retailers and expand its presence across Southern California, BatchMaster remains a consistent and trusted partner in running the business.

ABOUT BATCHMASTER SOFTWARE

BatchMaster Software is a leading provider of ERP solutions that help emerging and growing formula-based manufacturers streamline their operations and scale production while reducing costs and complying with changing customer demands and ever more stringent regulatory mandates. The company delivers industry-specific solutions for Food, Beverage, Nutraceuticals, Pharmaceuticals, Cosmetics, Chemicals, and other process industries. BatchMaster ERP is seamlessly embedded within SAP Business One, providing a comprehensive process manufacturing solution that is available on-premise and in the cloud. BatchMaster Software has served the process manufacturing market for over 30 years and supports thousands of customers worldwide.



BatchMaster Software

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